



PREDICTIVE MAINTENANCE FOR ELEVATORS AND ESCALATORS

Effortless Elevators: Stay Ahead of Issues

KONE uses AI-based analytics to detect potential issues in your equipment before they disrupt your day. This proactive approach improves the reliability and performance of your elevators and escalators, and enhances the smooth and safe operations in your building.

REAL WORLD RESULTS*

Proactive service task
addressed

~53%

24/7 Connected Services identified 53% of service needs that we completed before they created a callback.

Days between failure

~119

24/7 Connected Services significantly reduces the likelihood of unexpected shutdowns and breakdowns.

First Time Fix Rate

~61%

24/7 Connected Services identifies specific issues to support fixing them the first time around.

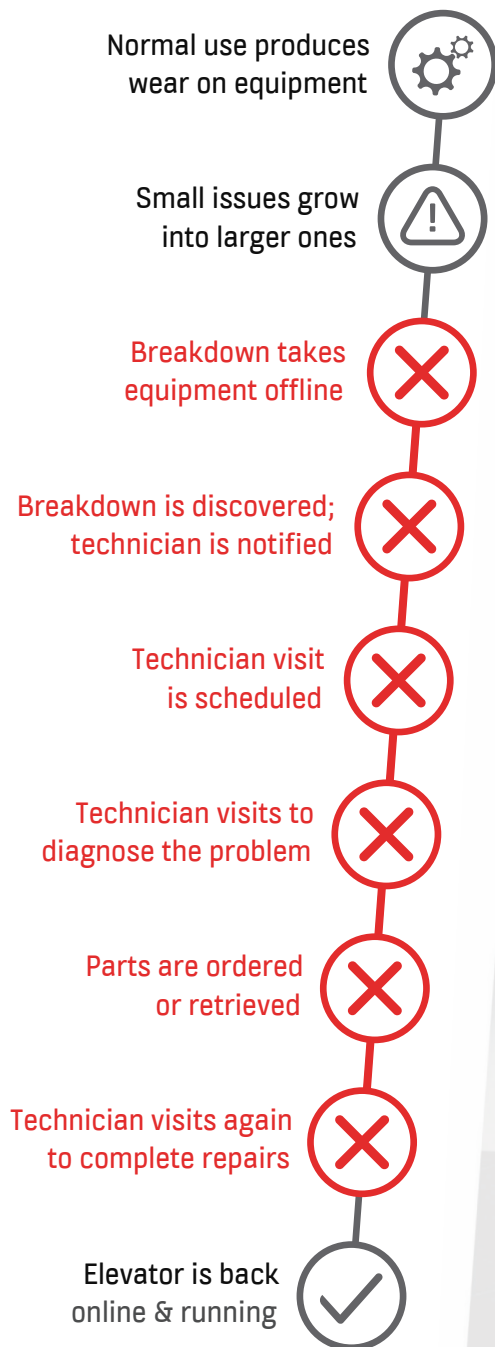
* These numbers reflect averages observed over 12 months in KONE connected units in the USA and Canada. Individual results may vary.

It's up to you. Stay in the break-fix-repeat cycle or get AI-powered predictive maintenance. Take the first step at KONE.us/connected or call your local KONE representative.

THE CHOICE IS YOURS

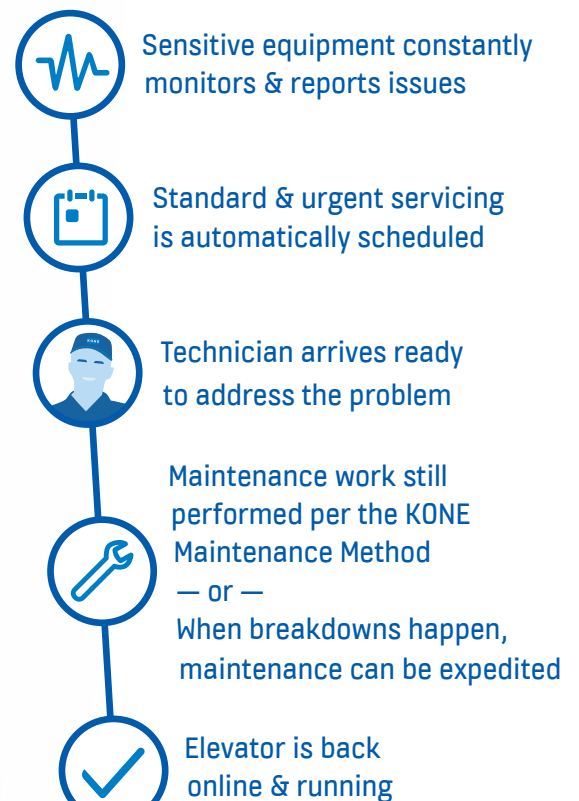
With standard maintenance, a breakdown can bring life in your building to a grinding halt. Predictive maintenance with KONE 24/7 Connected Services keeps your elevators up and running longer.

Typical Maintenance Process



⊗ = Equipment Offline

The KONE 24/7 Connected Services Advantage



With AI-powered predictive maintenance, KONE 24/7 Connected Services is proven to reduce elevator downtime.