KONE 24/7 CONNECTED SERVICES

KONE Escalators with Smart Technology
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Smart equipment
Helps predict problems before they happen.

24/7 monitoring
Escalators are always on duty—and so are we.

Transparency
See what your maintenance crew sees.

KEY PARAMETERS
KONE escalators with IBM Watson™ monitors key parameters around the clock to help predict problems before they happen. From routine usage stats to crucial performance indicators, every KONE escalator installation is fully equipped to collect and send along critical information about your escalator.

Movement
Usage Statistics
Emergency Stops
Mileage and Drive Time
Stopping Accuracy and Stopping Behavior

How it works

Predictive maintenance helps keep your equipment up and running.

HEAR ESCALATORS TALKING
Thanks to smart escalator technology with Watson, escalators can speak their minds. Listen to what they have to say live at MachineConversations.KONE.com.

To learn more or to speak with a KONE sales rep, visit KONE.us/connected or call 877-276-8691