KONE 24/7 EMERGENCY COMMUNICATIONS

How to achieve emergency communication compliance for your elevators, in two easy steps:

1. Choose KONE for our comprehensive solution with turnkey installation and 24-hour monitoring

2. There is no step two
GO BEYOND COMPLIANCE WITH KONE – AND GET EMERGENCY COMMUNICATIONS, DONE BETTER

A new building code* defines your obligation to provide in-cab functionality for the safety of passengers who are hearing-impaired. With KONE 24/7 Emergency Communications’ turnkey solution, you now also have an opportunity – to ready your building for the future without compromising its passenger or network safety.

Will Your System Be Reliable In A True Emergency?
To help meet the new building code, any number of vendors will sell, install and even oversee monitoring of your emergency communications system. But many may not be equipped to handle live video monitoring and lack KONE call center personnel’s emergency training.

KONE’s Turnkey Solution Makes Your Job Simple
Because KONE’s solution is turnkey, your job is simple: just choose KONE 24/7 Emergency Communications and leave the rest to us. KONE will furnish and install the equipment, manage all connectivity, and provide live monitoring and response 24/7 /365. There’s no need for additional coordination with building IT or contractors.

KONE Keeps Your Network Safe
Most other emergency communications systems connect to your building network, opening the door to security breaches and requiring coordination with your IT staff. This means constant concern over your vendor’s security protocols – and whether threats such as a virus or other malware might slip through. KONE’s stand-alone network doesn’t connect to your building’s network, minimizing network vulnerabilities.

KONE Platform Offers Even More Advantages
This emergency communications system is built on the KONE 24/7 Connected Services platform, powered by IBM Watson. You’ll get KONE’s predictive maintenance service and be able to subscribe to future KONE innovations, including products and services to simplify operational tasks and elevate the car experience.

* IBC 2018 code requires that all new elevators have a visual emergency communication system for the hearing impaired. It is anticipated that this functionality will soon be required for most elevator modernizations as well.

Go beyond code compliance to create a safer environment for all your passengers. Contact your KONE representative to develop a plan tailored to your building needs.